

i2 LICENSE AGREEMENT

The following terms and conditions, including the additional documents incorporated by reference herein, (collectively, the “Agreement”) constitute the contract by and between N. Harris Computer Corporation, a corporation existing under the laws of Ontario (“Licensor”) and the person or entity identified on the Quote as the licensee of the Software (“Licensee”). By clicking “I Agree”, you are agreeing to the terms of this Agreement and you (A) accept this Agreement and agree that Licensee is legally bound by its terms; and (B) represent and warrant that, if Licensee is a corporation, governmental organization, or other legal entity, you have the right, power, and authority to enter into this Agreement on behalf of Licensee and bind Licensee to its terms. If Licensee does not agree to the terms of this Agreement, do not click “I Agree”, or download, use or install the Software. This Agreement is effective on the date that you agree to the terms of this Agreement (the “Effective Date”).

1. INTERPRETATION

1.1 Definitions

Capitalized terms not otherwise defined in this Agreement shall have the following meanings:

“**Additional Documents**” has the meaning set out in Section 1.2.

“**Additional Licensing Terms**” means those additional licensing terms incorporated by reference into this Agreement between Licensor and Licensee that are applicable to specific Software, and available at www.i2group.com (the “**i2 Software Portal**”) or as provided with the Software.

“**Affiliate**” means, with respect to any person, any entity which directly or indirectly Controls or is Controlled by or is under direct or indirect common Control with the person or any entity which is directly or indirectly Controlled by an entity which Controls the person. “Control” means, with respect to any person, the right or power, directly or indirectly, to direct or cause the direction of the management and policies of such person whether through the ownership of voting security, by contract or otherwise; and the term “Controlled” shall have the same meaning.

“**Authorized User**” is a unit of measurement in respect of Software license usage. An Authorized User is a unique User, who may simultaneously access any number of instances of the Software concurrently such that no other User can access and use the Software using the credentials of any other Authorized User: a User can only use the Authorized User credentials that are specific to that User as an Authorized User. Licensee must obtain separate, dedicated licenses for each Authorized User, such license being unique to that Authorized User and may not be shared or reassigned without the prior written consent of Licensor. For clarity, each non-individual User is also an Authorized User and therefore requires a separate, dedicated license as if that device were an individual.

“**Channel Partner Agreement**” means an agreement among Licensor and Licensee whereby Licensee is authorized to distribute the Software to additional authorized parties. A Licensee is not obligated to be a channel partner and a Channel Partner Agreement is not required under this Agreement.

“**Concurrent User**” is a unit of measurement in respect of Software license usage such that a Concurrent User license restricts the maximum number of Concurrent Users that can access and use the Software at any given time. A Concurrent User is any User who is accessing the Software at any point in time. For clarity, an Authorized User accessing multiple instances of the Software only counts as one Concurrent User. For clarity, each non-individual Authorized User is also a Concurrent User and therefore requires a separate, dedicated license as if that device were an individual.

“**Confidential Information**” means all documents, information, technology and data disclosed or furnished in any connection with this Agreement by one Party to the other Party on or after the date of this Agreement,

directly or indirectly, whether in oral, written, graphic, video, machine-readable or other form that is either marked or identified (in writing or orally) as being confidential or proprietary or that the receiving Party can reasonably conclude or ought to know is confidential or proprietary to the other Party. Confidential Information shall be deemed to include, but is not limited to, the terms and conditions of this Agreement, all software (except for the Software), documentation and all other technical and product information and documentation, trade secrets, and the whole of the concepts, processes, procedures, and know-how contained therein.

“Documentation” means any and all user documentation applicable to the Software, including any documentation made available with the Software or through the i2 Software Portal.

“Feedback” means all feedback, ideas, comments, and suggestions submitted by Licensee to Licensor concerning the Software or any services provided by Licensor, or part thereof.

“License Fee” means the license fees set out in the Quote(s).

“i2 SW Subscription and Support Program” means the support and maintenance services for the Software available for a Licensee enrolled in the i2 SW Subscription and Support Program as further discussed in section 7.1 of this Agreement.

“Internal Business Purposes” means use of the Software solely for Licensee’s internal business needs, based on such Software’s intended functionality. Internal Business Purposes do not include use of Software to provide any kind of service, action, assistance or support to third part(ies), unless Licensee is expressly permitted to otherwise do so pursuant to a Channel Partner Agreement. The meaning of “Internal Business Purposes” may be further specified in the Quote.

“Party” means either Licensor or Licensee, and **“Parties”** means both Licensor and Licensee.

“Permitted Use” has the meaning set out in Section 2.2.

“Quote” means the quote provided by Licensor to Licensee, and accepted by Licensee, for Licensee’s purchase of the licence for the Software granted under this Agreement together with any related services and for enrollment in the i2 SW Subscription and Support Program. More than one Quote may be established for Licensee. For clarity, the Quote may also include further terms and conditions applicable to the use of the Software.

“Software” means the software set forth in the Quote in object code format, including any Updates or Upgrades provided to Licensee pursuant to this Agreement.

“Specifications” means the specifications for the Software made available at the i2 Software Portal and, to the extent consistent with and not limiting of the foregoing, the Documentation.

“Update” means updates, error corrections, patches, performance improvements or enhancements, compatibility enhancements and any other adaptations or modifications to the Software made by Licensor and published by Licensor from time to time.

“Upgrade” means any updates made to the Software which are not Updates, including development of any new branches of the source code associated with the Software.

“User” means an individual person that is an employee (including individuals that are independent contractors engaged by Licensee to supplement its workforce) who is authorized by Licensee to use the Software in accordance with the terms of this Agreement and the Quote. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the Software or that is otherwise managed by the Software is considered a separate User of the Software.

1.2 Precedence of terms

In the event of any conflict between or among the provisions of this Agreement, the Additional Licensing Terms, the Quote, and/or the Channel Partner Agreement (the “**Additional Documents**”), the document that is higher in the following list will take precedence:

- (a) the Quote;
- (b) the Additional Licensing Terms;
- (c) the Channel Partner Agreement to the extent it explicitly states it takes precedence over this Agreement; and
- (d) this Agreement.

2. SOFTWARE AND LICENSE

2.1 Software Licence

Licensor hereby grants to Licensee a perpetual, non-transferable, non-sub-licensable, and non-exclusive license to access, install, make backup copies of, and use, and make and install copies of, the Software and associated Documentation solely for the Permitted Use (the “**Software License**”), subject to the terms and conditions of this Agreement. Documentation supplied and made available to Licensee may be used solely to install, operate, maintain, support and otherwise use the Software to the extent required for the Permitted Use. For greater certainty, this Agreement applies to any and all copies of the Software made by Licensee.

2.2 Permitted Use

Subject to this Agreement and any applicable Additional Licensing Terms, Licensee shall be permitted to access, install, make backup copies of, and use the Software and Documentation for its Internal Business Purposes (the “**Permitted Use**”), provided: (a) Licensee ensures that itself and any other person using the Software does so in compliance with the terms of this Agreement and only on Licensee’s behalf; (b) Licensee may only use the Software up to the number of Concurrent Users and Authorized Users per the Quote; and (c) backup copies may only be made if: (i) Licensee is in compliance with this Agreement; (ii) if the Software has a limit on its number of Authorized Users or Concurrent users, the backup copy does not execute unless the backup Software is not able to execute (and the use of the backup Software shall expire once the primary Software instance is again available); and (iii) all copyright notices and indicators of ownership are reproduced on all copies and partial copies of the Software. For greater certainty, if Licensee has been granted additional certain rights pursuant to the Quote (e.g. distribution rights, rights to modify or support software, or right to embed software in Licensee’s solutions), “Permitted Use” shall also include the permission to exercise such additionally granted rights only in furtherance of Licensee’s Internal Business Purpose for the specific Software referenced in the Quote.

2.3 Restrictions on Use

Licensee’s use of the Software is subject to the following restrictions and limitations. Licensee shall not: (a) except as otherwise expressly authorized, provide, disclose, sublicense or otherwise permit any third party to access, use, read, disseminate, transmit, download or reproduce the Software or Documentation; (b) adapt, translate, change, customize, enhance, augment, partially delete or alter, or otherwise modify the Software in any manner or to any extent whatsoever, whether in whole or in part; (c) use any of the part of the Software’s components, files, modules, audio-visual content, or related licensed materials separately from that Software; (d), to the maximum extent permitted by applicable law, disassemble, decompile, reverse engineer, or otherwise in any manner deconstruct all or any part of the Software; (e) use the Software in excess of the limits for Concurrent Users or Authorized Users that Licensee has obtained per

a Quote, or any other limitation on Licensee's its Users' use of the Software pursuant to this Agreement and the Additional Documents; (f) use the Software, as a "service bureau" or in a time-sharing, application service provider or other similar model to provide the benefit of the use of the Software to any person except as expressly permitted hereby; (g) copy the Software, except as expressly set out in this Agreement; (f) introduce into the Software any form of malware, or other items of a disabling and destructive nature, or that would alter or affect the operability of the Software; (h) use the Software in any manner that would negatively impact the commercial reputation of Licensor or Licensor's brand; (i) resell, distribute, or repackage the Software whether in binary or source form, including in the form originally provided by Licensor to the Licensee, to any third party for any purpose (other than as otherwise specifically permitted in this Section or subject to any Channel Partner Agreement terms); (j) use the Software if failure of the Software could lead to death, serious bodily injury, or property or environmental damage; and (k) use the Software in a manner that does not comply with, applicable laws, regulations and policies, or any Additional Licensing Terms, including those Additional Licensing Terms that may be referenced in a Quote.

2.4 Authorized Third Party Access

- (a) Licensee may provide access to the Software to its Users, subject to the terms of this Agreement including the protection of Confidential Information, and if applicable, any Channel Partner Agreement, for the Permitted Use only. Unless expressly stated otherwise, no User shall be permitted to use the Software for its own benefit. Licensee will promptly on request notify Licensor in writing of all Users which have been provided access. Notwithstanding the foregoing, Licensee may provide access to the Software and to the data generated by the Software to third parties to the extent such right is expressly granted to Licensee in the Additional Licensing Terms and the third party is licensed as either a Concurrent User or Authorized User if access to and use of the Software is provided. Even if the third party only has rights to review data, generate data, and input data, the third party must still be a User of the Software and licensed appropriately.
- (b) Licensee remains liable to Licensor for compliance with this Agreement by all third parties, including Users, to whom it provides access to the Software or data generated by the Software.

2.5 Updates and Upgrades

Licensor will provide Updates to Licensee as any Updates are made generally available where the Licensee is enrolled in the i2 SW Subscription and Support Program at the time the Upgrade is released; but certain security Updates will be provided whether or not the Licensee is enrolled in the i2 SW Subscription and Support Program at the time the Update is released but solely at the Licensor's discretion. Licensor reserves the right in its sole discretion to provide any Upgrades to Licensee and any decision by Licensor not to provide an Upgrade to Licensee shall not constitute a breach of the terms of this Agreement. Updates and Upgrades remain subject to the terms of this Agreement and any applicable Additional Licensing Terms, provided that new Additional Licensing Terms may be provided in conjunction with the Update or Upgrade. Licensee agrees to the terms of this Agreement as modified by the new Additional Licensing Terms upon installation, access or use of the Update or Upgrade.

2.6 Licensee Security

Licensee is solely responsible for implementing safeguards to protect the security of its own systems when accessing and using the Software, including to take precautions against viruses, worms, trojan horses and other items of a disabling or destructive nature. It is the responsibility of Licensee to be familiar with all applicable safety standards and ensure that the Software is maintained and operated by Licensee in a safe manner and suitable environment. Without limiting the foregoing it is Licensee's responsibility to ensure that Users are adequately trained and comply with all laws, regulations, codes and safe practices, applicable to Licensee's activities and its use of the Software.

3. FEES AND PAYMENT

3.1 Payment of Fees

In consideration of the Software License, Licensee will pay the License Fee to Licensor in accordance with the terms of the Quote. Licensee agrees to pay any and all additional fees, including License Fees, associated with any use of the Software in excess of the use authorized per the Quote. If Licensee fails to make any payment when due, in addition to all other remedies that may be available: (a) Licensor may charge interest on the past due amount at the rate of 1% calculated daily and compounded monthly or, if lower, the highest rate permitted under applicable law; and (b) Licensee shall reimburse Licensor for all costs incurred by Licensor in collecting any late payments or interest, including legal fees, court costs, and collection agency fees; and (c) if such failure continues for thirty (30) days following written notice thereof, Licensor may prohibit access to the Software until all past due amounts and interest thereon have been paid, without incurring any obligation or liability to Licensee or any other person by reason of such prohibition of access to the Software.

3.2 Invoicing

Licensor shall provide Licensee with an electronic invoice detailing payment due to Licensor. Upon the receipt of Licensor invoice sent to Licensee, Licensee shall pay Licensor the Licensee Fee by bank transfer within thirty (30) calendar days upon the receipt of a valid invoice. Licensor will not provide credits or refunds for Licensee Fees paid except as expressly set out in this Agreement.

3.3 Taxes

The License Fee is exclusive of any applicable sales, use, services, consumption, excise and other transaction-based taxes which may be assessed by any governmental body, agency or taxing authority (including at the federal, provincial, county and/or local level). Licensee is responsible for all goods and services, harmonized sale, sale, service, use and excise taxes, and any other similar taxes, duties, and charges of any kind imposed by any federal, provincial or territorial governmental or regulatory authority on any amounts payable by Licensee hereunder, other than any taxes imposed on Licensor's income.

4. LICENSE AUDIT

4.1 Audit

Licensee agrees to maintain complete and accurate records in accordance with generally accepted accounting principles during the Term and for a period of one (1) year after the termination or expiration of this Agreement with respect to matters necessary for accurately determining amounts due hereunder, including compliance with limits on the number of Authorized Users and Concurrent Users. Licensor may, at its own expense, on thirty (30) days' written notice, periodically inspect and audit Licensee's records with respect to matters covered by this Agreement, in addition to all sites and environments in which Licensee or Users use the Software, provided that if such inspection and audit reveals that Licensee has underpaid Licensor with respect to any amounts due and payable during the Term, Licensee promptly pay the amounts necessary to rectify such underpayment, together with interest in accordance with Section 3.1. Licensee, at Licensor's sole discretion, may be required to pay for the costs of the audit if the audit determines that Licensee has underpaid for any quarter. Such inspection and auditing rights will extend throughout the Term of this Agreement and continue for a period of one (1) year after the termination or expiration of this Agreement.

4.2 Report

Licensee will, for all Software at all sites and for all environments, create, retain, and each year, provide to Licensor upon Licensor providing 30 days' written notice to Licensee, an accurate report in a format

requested by Licensor outlining Software usage, any supporting documentation, and any other relevant information.

5. INTELLECTUAL PROPERTY

5.1 Ownership

Licensee acknowledges that all right, title and interest in and to the Software and Documentation are the sole and exclusive property of Licensor. Licensor reserves all rights not expressly granted to Licensee hereunder, and for greater certainty, Licensor shall retain all intellectual property rights in and to the Software.

5.2 Feedback

Licensee may provide Feedback to Licensor on a voluntary basis. Notwithstanding any other provision of this Agreement, Feedback is subject to the following terms: (a) Licensor may use such Feedback and incorporate it in Licensor's products, technologies, and services without any obligations or restrictions; (b) Licensee waives all rights it or its representatives have or may have, including all intellectual property rights, in and to Feedback, and hereby assigns to Licensor all of Licensee's rights in and to Feedback and will cause its representatives to assign all of such persons' rights to Licensor and to waive all moral or similar rights that its representatives have to Licensor. Licensee will execute and cause to be executed all documents necessary to assign such rights. Licensee is not entitled to any compensation or reimbursement of any kind under any circumstances for any Feedback. Any improvements developed by Licensor based on such Feedback, and any associated intellectual property rights, shall also be the exclusive property of Licensor.

5.3 Intellectual Property Indemnification

- (a) Licensor shall defend Licensee from any claims asserted against Licensee that the Software infringes a third party's patent or copyright and pay to Licensee the settlement fee, or the amounts awarded by a court against Licensee, provided that Licensee promptly notifies Licensor in writing of such claim, cooperates with Licensor, takes reasonable steps to mitigate the claim, and allows Licensor sole authority to control the defense and settlement of such claim.
- (b) If such a claim is made or appears possible, Licensee agrees to permit Licensor, at Licensor's sole discretion, to (A) modify or replace the Software, or component or part thereof, to make it non-infringing, or (B) obtain the right for Licensee to continue use. If Licensor determines that none of these alternatives is reasonably available, Licensor may terminate this Agreement, in its entirety or with respect to the affected component or part, effective immediately on written notice to Licensee.
- (c) The indemnity provided under Section 5.3(a) will not apply to the extent that the alleged infringement arises from: (i) use of the Software in combination with data, software, hardware, equipment, or technology not provided by Licensor or authorized by Licensor in writing; (ii) modifications to the Software not made by Licensor; or (iii) use of any version other than the most current version of the Software or Documentation delivered to Licensee.

6. CONFIDENTIALITY

6.1 Use of Confidential Information

Licensee shall be permitted to use the Confidential Information of Licensor solely, and to the extent necessary, for its Internal Business Purposes in connection with its operation and use of the Software as

permitted by this Agreement. Licensor shall be permitted to use the Confidential Information of Licensee solely and to the extent necessary for its Internal Business Purposes in connection with the installation, provision and support of the Software and its activities related thereto and as otherwise set out in this Agreement. Each Party receiving Confidential Information (“**Recipient**”) of the other Party (“**Discloser**”) shall hold in confidence and shall protect (using efforts and measures it uses to protect Recipient’s own confidential information of a similar nature, but in any event reasonable efforts and measures) the Confidential Information of the Discloser from harm, loss, theft, reproduction and unauthorized access while in its possession or control. Recipient acknowledges and agrees that the Confidential Information it may receive from the Discloser is the sole and exclusive property of Discloser (and/or its suppliers and licensors) and is highly valuable, confidential and material to the interests, business and affairs of Discloser, and that disclosure thereof would be detrimental to the interests, business and affairs of Discloser.

6.2 Exceptions; Permitted Disclosure

Recipient shall be permitted to disclose relevant aspects of the other Discloser’s Confidential Information to its officers, directors, employees, agents and professional advisors to the extent that such disclosure is reasonably necessary for the performance of its duties and obligations or the exercise of any rights or privileges granted under this Agreement; *provided*, however, that prior to such disclosure such Discloser shall inform such persons and parties of the confidential nature of the Confidential Information. Recipient shall, subject to the terms hereof, be fully responsible for ensuring that any such persons to whom it discloses Discloser’s Confidential Information comply with the confidentiality obligations contained in this Agreement and Recipient shall be liable for any breach of this Agreement by such persons. Recipient may disclose the Confidential Information of Discloser that: (a) is either prior to furnishing the Confidential Information or thereafter becomes known to the public without fault or breach of Recipient; (b) Recipient obtains from a third party without restriction on disclosure and without breach by such third party of a non-disclosure obligation to Discloser; (c) is already known to Recipient at the time of disclosure not otherwise subject to other confidentiality provisions, as proven by documentary evidence; and (d) is independently developed by Recipient, without any reference or use of any of Discloser’s Confidential Information. The obligations of confidentiality contained in this Agreement shall not restrict any disclosure by Recipient to the extent Recipient is required to disclose the Confidential information by applicable law or a court of competent jurisdiction; *provided*, however, that it shall not make any such disclosure without first notifying Discloser and allowing Discloser a reasonable opportunity to seek injunctive relief from (or a protective order with respect to) the obligation to make such disclosure. In the event that such protective order or other remedy is not obtained, Recipient shall use reasonable efforts to furnish only that portion of the Confidential Information which it is legally required to provide.

6.3 Unauthorized Disclosure

Recipient shall notify Discloser promptly upon discovery of any unauthorized use or disclosure of the Discloser’s Confidential Information, and will cooperate with the Discloser in every reasonable way to help regain possession of such Confidential Information and to prevent its further unauthorized use or disclosure.

6.4 Survival and Return of Information

The obligations of confidentiality in this Agreement shall be effective throughout the Term (defined below) and, notwithstanding the return of any Confidential Information or any other event, shall continue in full force and effect following its termination. Without prejudice to any other rights provided herein, upon termination of this Agreement, each Party shall return to the other all Confidential Information of such other Party in its possession or control, or destroy such Confidential Information, including any copies or reproductions thereof, *provided*, however, each Discloser recognizes that despite such attempts to destroy such Confidential Information, electronic representations of Confidential Information may continue to exist, subject to the terms hereof, in the Recipient’s data system backup applications, or similar storage media.

7. SUPPORT

7.1 Scope of Support; Access

The Licensee may enroll in the Licensor's i2 SW Subscription and Support Program. The Licensee is obligated to purchase its enrollment in the i2 SW Subscription and Support Program for the first 12 months of any license in the Software. The enrollment in the i2 SW Subscription and Support Program will be stated in a Quote and which will also delineate the subscription term and may delineate whether the subscription is a renewal or a reinstatement. The fees associated with any renewal or reinstatement will be determined solely and entirely by Licensor and are not subject to any limitation.

While enrolled in the i2 SW Subscription and Support Program, the Licensor may provide Licensee with assistance or support in respect of the Software, which may involve: a) Licensor remotely accessing Licensee's systems; or b) Licensee providing its information or system data to Licensor. Licensee authorizes Licensor, its Affiliates and their respective subcontractors to use information from and about Licensee relating to errors and problems to improve its products and services, and to provide support.

Additional information related to the i2 SW Subscription and Support Program is located on the following website: <https://www.i2group.com/software/support> which may also include additional terms, restrictions, and requirements with which the Licensee is obligated to comply.

7.2 Licensee Data

Licensee is responsible for: a) the selection and implementation of procedures and controls for access, use, and transmission of any data provided to Licensor (including personally identifiable information); b) the content of such data or associated database; and c) the backup or recovery of any such data or associated database. Licensee will not provide to Licensor, directly or indirectly, any personally identifiable information in any form. Licensee is responsible for all costs and expenses Licensor may reasonably incur as a result of any data or information Licensee mistakenly provides to Licensor, or any loss, destruction or disclosure of such data or information by Licensor, including such costs and expense arising out of a third-party claim. for Licensee remains.

8. TERM AND TERMINATION

8.1 Term

The term of this Agreement and the Software License shall commence on the Effective Date and shall remain in effect for the term set forth on the Quote, or until the termination of this Agreement pursuant to this Agreement (the "**Term**").

8.2 Termination

Either Party shall have the right to terminate this Agreement if:

- (a) the other Party breaches any material provision of this Agreement, including any failure to pay the License Fee when due, and such breach continues un-remedied for a period of thirty (30) days after written notice thereof; or
- (b) the other Party becomes insolvent, files a voluntary petition in bankruptcy or insolvency or a petition for reorganization under any bankruptcy law, the other Party consents to any involuntary petition in bankruptcy or if a receiving order is given against the other Party under any bankruptcy law, or an order, judgment or decree is entered by any court of competent jurisdiction, upon the application of a creditor, receiver, trustee or liquidator of all or a substantial part of the other Party's assets, and the same has not been discharged

or terminated without prejudice to the non-defaulting Party's rights under this Agreement within thirty (30) calendar days.

8.3 Effect of Termination

In the event of the expiration or termination of this Agreement the Software License will terminate, and without limiting Licensee's obligations under Section 6, Licensee shall cease using and delete, destroy, uninstall, and return all copies of the Software and Documentation, as applicable, and certify in writing to the Licensor that the Software and Documentation has been deleted, destroyed, uninstalled and returned, as applicable. No expiration or termination will affect Licensee's obligation to pay all License Fees that may have become due before such expiration or termination, or entitle Licensee to any refund.

9. REPRESENTATIONS, WARRANTIES, INDEMNITIES AND LIABILITY

9.1 Representations and Warranties of Licensor

- (a) For a period of **1 month** following the Effective Date or such other period of time if specified in the applicable Additional Licensing Terms, Licensor warrants that the Software, when used in accordance with the Documentation, will perform materially as described in the Specifications.
- (b) During the Warranty Period, Licensor will make available to Licensee Licensor's support database available at www.i2group.com.

9.2 Representations and Warranties of Licensee

Licensee represents and warrants to Licensor that:

- (a) it will not make any false or misleading representations regarding the Software or Documentation, its use thereof, or the relationship of the Parties to any third parties; and
- (b) it agrees to, and assumes all responsibility for complying with, any applicable laws, regulations and policies; and
- (c) it has obtained or will obtain any consents, permissions, or licenses required to enable its lawful use of the Software.

9.3 Risk and Indemnity

- (a) LICENSEE CONFIRMS THAT IT HAS THE SOLE RESPONSIBILITY FOR ALL USE OF THE SOFTWARE, FOR ANY PRODUCTS OR SERVICES THAT USE THE SOFTWARE, AND ANY USE OF SUCH PRODUCTS OR SERVICES BY OTHERS, INCLUDING BUT NOT LIMITED TO THE RESPONSIBILITY TO ASSESS WHETHER THE SOFTWARE AND USE THEREOF IS APPROPRIATE FOR LICENSEE'S INTENDED PURPOSES, AND CONSIDERING THE RISKS ASSOCIATED WITH THE SOFTWARE AND USE THEREOF. Licensee agrees to indemnify, hold harmless, and, upon Licensor's request, defend Licensor and its Affiliates and their respective contractors, licensors and agents and all such person's officers, directors and employees, from and against all third party claims, actions and demands, and all resulting liabilities, damages and losses of any type, expenses (including reasonable legal fees), settlements, or judgments suffered or incurred by such parties to the extent that they result from or arise out of: (i) access, installation or use of the Software by the Licensee, the Users; (ii) the failure of Licensee to comply with any applicable laws, including applicable export laws; (iii) breach of any of the terms and conditions of this Agreement, and (iv) any representations by Licensee or the Users

regarding the Software , or the use of performance thereof, howsoever made, without the prior written consent of Licensor.

- (b) Licensor agrees to indemnify, hold harmless, and, upon Licensee's request, defend Licensee and its respective contractors, licensors and agents and all such person's officers, directors and employees, from and against all third party claims, actions and demands, and all resulting liabilities, damages and losses of any type, expenses (including reasonable legal fees), settlements, or judgments suffered or incurred by such parties to the extent that they result from or arise out of unintended performance of the Software resulting from Licensor's gross negligence.

9.4 No Warranties

EXCEPT AS EXPRESSLY SET OUT IN THIS AGREEMENT, THE SOFTWARE, THE i2 SW SUBSCRIPTION AND SUPPORT PROGRAM, AND DOCUMENTATION ARE PROVIDED TO LICENSEE ON AN "AS-IS", "AS AVAILABLE" AND "WITH ALL FAULTS" BASIS, AND LICENSOR EXPRESSLY DISCLAIMS ANY AND ALL OTHER REPRESENTATIONS, WARRANTIES AND CONDITIONS CONCERNING THE SOFTWARE, THE i2 SW SUBSCRIPTION AND SUPPORT PROGRAM, AND DOCUMENTATION AND THEIR RESPECTIVE USE, WHETHER EXPRESS OR IMPLIED OR STATUTORY OR OTHERWISE ARISING IN LAW (INCLUDING DURING THE COURSE OF DEALING, USAGE OR TRADE) AND WHETHER ORAL OR WRITTEN, INCLUDING, BUT NOT LIMITED TO, ANY AND ALL REPRESENTATIONS, WARRANTIES OR CONDITIONS OF: (A) DESIGN, (B) MERCHANTABILITY, (C) FITNESS FOR ANY PARTICULAR PURPOSE, (D) NON-INFRINGEMENT, (E) PERFORMANCE, INCLUDING THAT THE SOFTWARE IS ACCURATE, ERROR FREE, VIRUS FREE OR SECURE, OR THAT THE SOFTWARE WILL OPERATE UNINTERRUPTED, (F) ACHIEVING ANY INTENDED RESULT, (G) BEING COMPATIBLE OR WORKING WITH ANY SOFTWARE, SYSTEM OR OTHER SERVICES, AND (H) COMPLIANCE WITH STANDARDS OR LAWS. LICENSEE CONFIRMS THAT IT HAS THE SOLE RESPONSIBILITY FOR ALL USE OF THE SOFTWARE, FOR ANY PRODUCTS OR SERVICES THAT USE THE SOFTWARE, AND FOR ALL DECISIONS TAKEN FROM SUCH USE. LICENSEE ASSUMES ALL RISK FOR ALL DAMAGES THAT MAY RESULT FROM LICENSEE'S USE OF THE SOFTWARE OR FROM USE OF THE SOFTWARE BY USERS OF LICENSEE.

9.5 Separately Licensed Code

In using the Software, Licensee may (or may not) be provided and may (or may not) use, certain third-party code. ANY THIRD-PARTY CODE PROVIDED AS PART OF OR WITH THE SOFTWARE IS PROVIDED TO LICENSEE ON AN "AS-IS", "AS AVAILABLE" AND "WITH ALL FAULTS" BASIS, AND LICENSOR EXPRESSLY DISCLAIMS ANY AND ALL OTHER REPRESENTATIONS, WARRANTIES AND CONDITIONS CONCERNING THE THIRD-PARTY-CODE AND THEIR USE, INCLUDING, BUT NOT LIMITED TO, ANY AND ALL REPRESENTATIONS, WARRANTIES OR CONDITIONS OF: (A) DESIGN, (B) MERCHANTABILITY, (C) FITNESS FOR ANY PARTICULAR PURPOSE, (D) NON-INFRINGEMENT, (E) SUBJECT TO RIGHTS OF USE OR DISTRIBUTION PERMITTING A PARTICULAR USE OR DISTRIBUTION MODEL; (F) PERFORMANCE, INCLUDING THAT THE THIRD-PARTY CODE IS ACCURATE, ERROR FREE, VIRUS FREE OR SECURE, OR THAT THE THIRD-PARTY CODE WILL OPERATE UNINTERRUPTED, (G) ACHIEVING ANY INTENDED RESULT, (H) BEING COMPATIBLE OR WORKING WITH THE SOFTWARE, ANY THIRD-PARTY CODE, SYSTEM OR OTHER SERVICES, (I) BEING COMPLIANT OR PERFORMING AS MATERIALLY DESCRIBED IN ANY RELEVANT DOCUMENTATION OR SPECIFICATIONS, AND (J) COMPLIANCE WITH STANDARDS OR LAWS. LICENSEE CONFIRMS THAT IT HAS THE SOLE RESPONSIBILITY FOR ALL USE OF THE THIRD-PARTY CODE, FOR ANY PRODUCTS OR SERVICES THAT USE THE THIRD-PARTY CODE, AND FOR ALL DECISIONS TAKEN FROM SUCH USE. LICENSEE ASSUMES ALL RISK FOR ALL DAMAGES THAT MAY RESULT FROM LICENSEE'S USE OF THE THIRD-PARTY CODE OR FROM USE OF THE THIRD-PARTY CODE BY USERS OF LICENSEE. THIS SECTION 9.5 SHALL PREVAIL NOTWITHSTANDING ANY TERMS OF THIRD-PARTY LICENSE AGREEMENTS RELATING TO SUCH THIRD-PARTY CODE, THIS AGREEMENT AND ANY OTHER AGREEMENT BETWEEN LICENSOR AND LICENSEE.

9.6 Limitation of Liability

EXCEPT FOR INFRINGEMENT CLAIMS DESCRIBED IN SECTION 5.3, LICENSOR SHALL NOT BE LIABLE TO LICENSEE OR TO ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE WHATSOEVER (INCLUDING IN RESPECT OF LOST PROFIT OR REVENUE OR OPPORTUNITY, EXPECTED SAVINGS OR ANY OTHER ECONOMIC CONSEQUENTIAL LOSS OR DAMAGE) OR ANY LOSS OF, OR DAMAGE TO, DATA, EVEN IF SUCH DAMAGES ARE FORESEEABLE OR LICENSOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN THE EVENT LICENSOR IS FOUND TO BE LIABLE TO LICENSEE FOR ANY REASON, LICENSOR' LIABILITY SHALL BE LIMITED TO THE ACTUAL DIRECT DAMAGES SUFFERED BY LICENSEE AND SHALL NOT EXCEED THE LICENSE FEE PAID BY LICENSEE. The foregoing limitations and exclusions of liability shall apply in respect of any expense, damage, loss, injury, or liability of any kind, regardless of the form of action or theory of liability (including for breach of contract, tort, negligence, strict liability, by statute or otherwise) and shall survive a fundamental breach or breaches or the failure of the essential purpose of this Agreement or of any remedy contained herein.

10. GENERAL

10.1 Interpretation

In this Agreement: (a) words denoting the singular include the plural and vice versa and words denoting any gender include all genders; (b) all usage of the words "including" or "include" or the phrase "e.g." shall mean "including, without limitation"; (c) any reference to a statute shall mean the statute in force as at the date hereof, together with all regulations promulgated thereunder, as the same may be amended, re-enacted, consolidated and/or replaced from time to time, and any successor statute thereto, unless otherwise expressly provided; (d) the division of the Agreement into sections and the insertion of headings is for convenience of reference only and shall not affect the construction or interpretation; (e) words or abbreviations which have well-known or trade meanings are used herein in accordance with their recognized meanings; (f) the Parties agree that the Agreement shall not be construed in favour of or against any Party by reason of the extent to which any Party or its professional advisors participated in the preparation of the Agreement.

10.2 Entire Agreement

This Agreement, including the Quote, any Additional Licensing Terms and the Channel Partner Agreement, constitute the entire agreement between the Parties pertaining to all the matters herein and supersedes all prior agreements, proposals, proof of concepts, understandings, letters of intent, negotiations and discussions between the Parties hereto, whether oral or written and may only be amended or modified by written agreement executed by the authorized representatives of the Parties hereto.

10.3 Governing Law

This Agreement shall be governed by, construed and interpreted in accordance with the laws of the Province of Ontario and federal laws of Canada, as applicable. The Parties hereby irrevocably attorn to the exclusive jurisdiction of the courts of the Province of Ontario.

10.4 Waiver

No delay or omission by a Party to exercise any right or power it has under this Agreement or to object to the failure of any covenant of the other Party to be performed in a timely and complete manner, shall impair any such right or power or be construed as a waiver of any succeeding breach or any other covenant. All waivers must be in writing and signed by the Party waiving its rights.

10.5 Severability

If any provision of this Agreement is held by a court of competent jurisdiction to be invalid or unenforceable in any respect, then the remaining provisions of this Agreement, or the application of such provisions to persons or circumstances other than those as to which it is invalid or unenforceable shall not be affected thereby, and each such provision of this Agreement shall be valid and enforceable to the extent granted by law. In such instance, the Parties shall use their best efforts to replace the invalid provision(s) with legally valid provisions having an economic effect as close as possible to the original intent of the Parties.

10.6 Assignment; Subcontracting

This Agreement shall will enure to the benefit of and be binding on both Parties to this Agreement, their successors and permitted assigns. This Agreement may not be assigned by Licensee without prior written consent of Licensor. Licensor may assign this Agreement without prior consent of Licensee at any time. Licensor may subcontract the performance of its obligations and any services under this Agreement provided Licensor shall remain responsible for ensuring all subcontractors' compliance with the terms of this Agreement.

10.7 Survival

Sections 2, 3, 5.2, 6, 8.3, 9 and 10 shall survive any expiration or termination of this Agreement. In addition to the foregoing Sections, any other terms of this Agreement which by their nature shall extend beyond expiration or termination of this Agreement shall remain in effect until fulfilled and shall bind Parties.

10.8 Force Majeure

Neither Party shall be liable for delays in or for failures to perform hereunder (other than a payment obligation) due to causes beyond its reasonable control, including acts of God, acts or omissions of the other Party or a third party, third party product or service failures, transportation delays, labour disputes, Internet or telecommunications outages, acts of civil or military authorities, fire, strikes, power, surges or outages, epidemics, pandemics, flood, earthquakes, riot, or war ("**Force Majeure Event**"). Each Party shall use commercially reasonable efforts to provide the other Party with notice of any such events and recommence performance as soon as is practicably possible.

10.9 Relationship of the Parties

This Agreement will not constitute or be construed as creating a partnership or joint venture between the Parties, and neither Party will be liable for any debts or obligations of the other Party. Neither Party will in any way be considered as being an agent or representative of the other Party in any dealings with any third party, and neither Party may act for, nor bind, the other Party in any such dealings.

10.10 Notice

Any notice required or permitted hereunder shall be written in English and shall be deemed to have been given when dispatched by email, delivered by overnight courier or air-mailed prepaid first class registered or certified mail and addressed to the respective representatives set out in the Quote, unless otherwise designated by either Party in writing, and such notice shall be effective, if dispatched by facsimile or email or delivered by overnight courier one (1) day after its transmission or its shipment, or shall be effective seven (7) business days after it is deposited in the air-mail if air-mailed.